

The Future Ready Collections and Case Management Software

AgreeYa's Cogent is a comprehensive collections and case management software designed with creditors' rights and compliance in mind. Cogent enables collections agencies and law firms that concentrate in the area of accounts receivable collections and creditors rights to control, manage, govern and automate their collections and case management — end-to-end. Engineered to meet the unique demands of law firms and collection agencies, Cogent reduces complexities by leveraging flexible, rule-centric workflows that simplify the management of intricate collection and legal processes without the need for costly custom programming.



The Complete Collection and Case Management Solution

Cogent offers comprehensive end-to-end collections and case management solutions that ensure your cases are managed consistently, effectively and in compliance with client and regulatory requirements. Engineered specifically for collection agencies, law firms, debt buyers and forwarders, Cogent offers "SMART" third-party interfaces, which apply intelligence and specialized business processes that provide true cost savings, exceptional inventory management and process efficiencies throughout a case lifecycle.

Gain Control Over Compliance and Collections

With state and federal regulations in constant flux, working in today's accounts receivable management industry is more challenging than ever before.

Cogent's powerful Rules Engine helps you reduce the risk of human error and delay with more than 750 conditions and 150 actions that help define, perform and evaluate processes, while increasing the consistency and accuracy of every account.

Instant Return on Investment

Cogent's Rules Engine delivers instant return on investment by allowing you to create and maintain multiple customizable workflows – including user-defined intelligent system tasks that are enforced on specific segments of your claim inventory. With Cogent, you can update work queues in real time, while prioritizing your most profitable accounts.



Better Manage Changing Compliance Requirement

Cogent evolves with changing regulations. Cogent stores details of compliance related items and trigger action sets based on conditions to remain compliant with industry mandates. In line with recent consent decrees, Cogent introduced automation in handling media to support documents verification. Cogent also handles meaningful attorney involvement.

Manage Complexity

Cogent enables you to build and maintain multiple customized business workflows comprised of their own unique set of user-defined business rules that are consistently and effectively enforced on specific segments of your claim inventory.

Integration

Cogent's XML-based collection schemas make it easy to import and export any type of debtor accounts and also seamlessly interface with third-party vendors to get instant skip trace, background and credit searches, with results stored automatically.

Analytics and Reporting

Cogent enable firms to assess and manage measurements that are relevant to their clients, giving them a significant advantage over the competition. In-addition to improved analytics capabilities, Cogent's provides Metro 2 compliant standard and custom reporting feature.

Increase productivity with easy-to-use tools

- Integrated scanning and imaging
- Payment Plan Wizard creates and records promises to pay and payment arrangements
- Interest calculations and final payment calculations based on payment due date interest rate
- My Money tool clearly displays received and outstanding payments
- Internal Document Manager automates document production
- Integrated dialer controls
- Automatic linking of claims upon import
- Purchased portfolio tracking
- Performance tracking to predict business outcomes
- Easy-to-learn functionality
- Inbuilt Regulatory Alerts- FDCPA
- Credit Card and Credit Bureau Interfaces

Optimize Business Operations

Create customized workflows, generate and track all of your case-related documents and make updates in real time—with greater flexibility.

Cogent provides operational benefits by improving processes like collection, correspondence, litigation, judgement posting, customer interaction, payment plan allocation and payment posting. It also integrates with a number of other vendor services thus offering greater operational flexibility.

Processes Covered

Cogent covers all aspects of collections business such as:



Litigation



Collections



Bankruptcy



Judgment



Client Accounting



Payments



Skip-tracing and Scrub



Post Judgment Remedies

Our Professional Services

Whether you are ready to implement a highly customized solution or are looking for a standard foundation upon which to build your business automation, AgreeYa has a team of specialists ready for you. AgreeYa's wide range of customizable services to meet your organization's needs include:

- **Product implementation, deployment and customization**
- **Training and Onboarding**
- **Legacy system migration**
- **Product roadmap- releases aligning with industry requirements**
- **Comprehensive support**

Client Spotlight: Exceed Client Expectations

Alabama Law Team Taps Innovative Technology that Serves the Firm and its Clients

A prominent Alabama law firm that concentrates exclusively in the area of accounts receivable collections and creditors rights chose Cogent for its comprehensive features, simple user-interface and scalable design. As a result of implementing Cogent, the firm has managed to accelerate cash flow and reduce collection cost with advanced workflows and through automated collections processes.

“ We've had a great working relationship with AgreeYa since they acquired Cogent. They are truly invested in the development of the software, and always extremely responsive and willing to help. Their support has been amazing, while the system-to-system conversion they helmed for us was incredibly smooth with all data and tasks translated properly. I would highly recommend AgreeYa and Cogent. ”

—CFO, Alabama Law Team

About AgreeYa

AgreeYa Solutions is a global provider of software, solutions, and services focused on deploying business-driven, technology-enabled solutions that create next-generation competitive advantages for customers. Headquartered in Folsom, California, AgreeYa is a growing and dynamic organization with 15 offices in 8 countries employing more than 1,400 professionals. Over the past 16 years, AgreeYa has worked with 200+ companies ranging from Fortune 100 firms to small and large businesses, delivering solutions for variety of industries including telecommunications, BFSI, healthcare, high-tech, manufacturing, utility and government.



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